## MIIX Production Providers:

HL7 messages from all providers are monitored for structure and data quality. When issues are discovered, the Immunizations Interoperability team will compose a Corrective Action Plan (CAP) document and send it to the facility. If the issues noted in the CAP are not corrected in a timely manner or efforts toward correction are not seen, the facility may be pulled from MIIX production and moved back to a testing environment. *This means the facility will be required to enter all immunizations into MIIX manually until such time as the facility is reinstated to MIIX production status*.

## Corrective Action Plan (CAP):

This is a document the Interoperability team composes for the facility that lists issues found in that facility's messages. The facility (in coordination with their EHR vendor) is required to complete a portion of the CAP and return it to the Interoperability team. The Interoperability team will overlook the issues addressed in the CAP until the date the facility/vendor estimates the issue should be corrected – if the seriousness of the issue is low enough to allow this. The CAP can be considered the facility's on-going report card. If the facility is below acceptable limits for more than two months, they may be pulled from production if they are a MIIX production facility or not advance into MIIX production if they are